

## West Virginia State Parks

### How to Change or Cancel a Reservation

There are four ways to make a reservation at a West Virginia state park lodge or park or forest cabins. The method for canceling the reservation is dependent upon how you made your overnight reservation. Use this chart to determine how to change or cancel your reservation if necessary.

IF you made your reservation by:	<i>THEN you may cancel your reservation by:</i>
1. Speaking with a reservation or front desk clerk at the state park or forest,	Calling that park directly or by calling 1-800-CALL-WVA. The 800 is a call center that will transfer you to the park when you provide the park name.
2. Making a reservation online from the specific state park website	Go to that state park website and follow the directions below starting with step # 3 A.
3. Using an online travel website such as Expedia, Priceline, Travelocity, etc.	Go to that travel website where you made the reservation to cancel and follow instructions provided by that specific travel website.
4. Calling a travel agent	Call that travel agent who you made your reservation.

If you're still not sure, try the process below.

1. Was the reservation made for a lodge or cabin at one of these eight Parks?

Blackwater Falls State Park  
 Cacapon Resort State Park  
 Chief Logan Lodge  
 Hawks Nest State Park  
 North Bend State Park  
 Pipestem Resort State Park  
 Twin Falls Resort State Park  
 Tygart Lake State Park

NO →

Contact the Park or Forest by calling direct or by dialing 1-800-CALL-WVA

↓ YES

2. Did you make the reservation by speaking directly with real person at the actual Park? You should have a confirmation number that is 5 or 6 numbers (no letters).

YES →

Contact the Park or Forest by calling direct or by dialing 1-800-CALL-WVA

↓ NO

3. Did you make an internet reservation using a WV State Park website?

NO

Go to or contact the website or travel agent where you made the reservations to cancel.

YES

A. Go to the park's website link (Note: These are parks with online reservation capabilities.) If you click the park name below, you will open the specific park home page.

[Blackwater Falls State Park](#)  
[Cacapon Resort State Park](#)  
[Chief Logan Lodge](#)

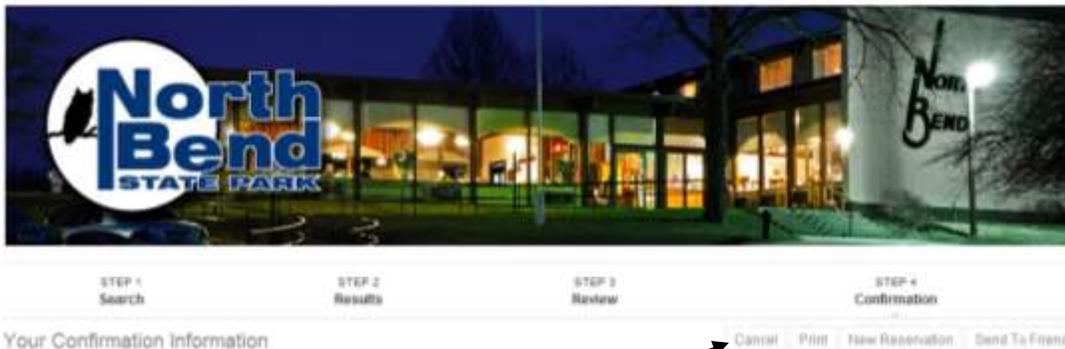
[Hawks Nest State Park](#)  
[North Bend State Park](#)  
[Pipestem Resort State Park](#)

[Twin Falls Resort State Park](#)  
[Tygart Lake State Park](#)

B. Find and press the "Online Reservations" button (located upper left hand corner, under the top picture)

C. Scroll down to the bottom of the page. On the bottom left hand side is an area to "Change or Cancel a Reservation". Enter your last name and your 9 digit confirmation number (the confirmation number will be a mixture of letters and numbers). Press "FIND".

D. This page (North Bend State Park as an example) allows you to modify or cancel your reservation.



To cancel your reservation, press the "Cancel" button located under the banner picture. "Cancel" appears near the center of the page.

If this "cancel" button is not shown, you are not eligible to cancel the reservation because you are within the cancellation policy limits for the park.